

We want your feedback!

This is a reminder that we have partnered with **Activated Insights**, a nationally recognized research firm, to conduct an online **Resident and Family Satisfaction Survey**.

If you are a residential living resident or a personal care/assisted living resident or family member, you should have received a unique link to the survey. If you would take 10 - 15 minutes between now and Sunday, January 16 to complete the survey we would be most appreciative. The survey is:



- **Electronic.** You can complete it on your smartphone, tablet or computer. If you do not have a computer or need assistance in accessing the survey, we will provide access to one and assistance, if needed.
- **Designed to measure your satisfaction** with specific service areas. This is an opportunity to share what we are doing well – or could do better.
- **Anonymous.** We will not know who submitted feedback or what the feedback was, unless the respondent includes personal information in his or her answers.

Your feedback is very important to us. Knowing your priorities and expectations will help us in our efforts to elevate the level of services we provide you. If you misplaced your survey link, please contact the executive director at your community.

Thank you in advance for your time and willingness to complete the survey!