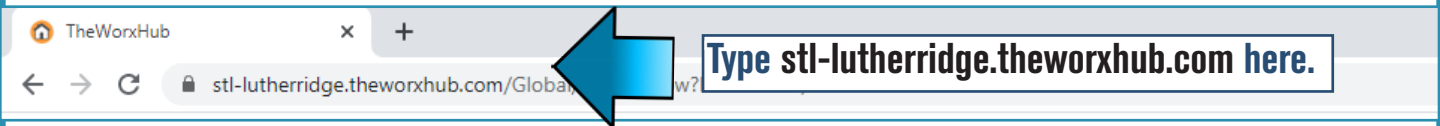


SpiriTrust Lutheran[®], The Village at Luther Ridge Resident WorxHub Access Instructions

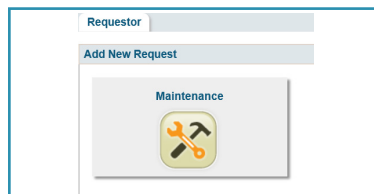
1. Begin by opening your internet browser. Depending on which internet browser you use, it may look slightly different than the graphic below. (Common browsers include Internet Explorer, Mozilla Firefox, Safari and Google Chrome.)
2. Type **stl-lutherridge.theworxhub.com** into the browser menu at the top of the page.



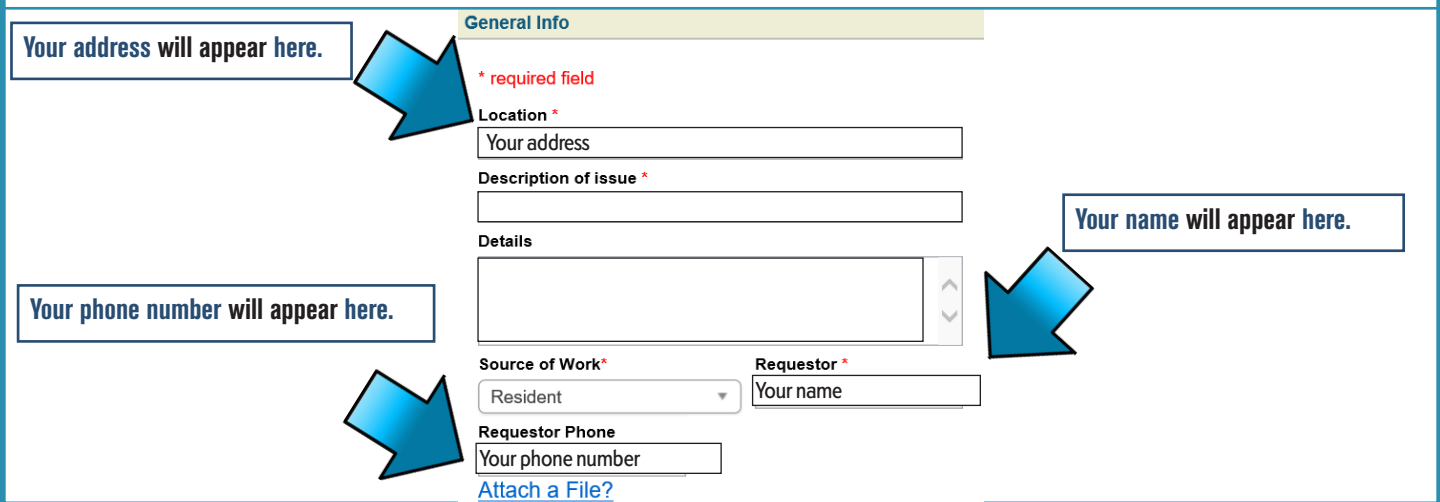
3. You should have received your login information from the administrative assistant. If you do not have your login information, contact **Amanda Shatzer** at **717.264.5700, ext. 50222** or ashatzer@spiritrustlutheran.org.
4. Enter your **username** and **password**.
Note: If you are on your personal device, click **stay logged in** to save your username and password.



5. Click on the **Maintenance** tab.



6. The **New Maintenance Request Form** will open with your address and phone number.



- If you would like to receive email updates on the progress of your work order, click the **Subscribe to email updates** in the top right corner of the form.
- Complete your request as shown below by providing a **description of the issue** and **details** of your request.

General Info

Type the description of your issue here.

*required field

Location *

Description of issue *

Details

Source of Work* **Requestor ***

Requestor Phone

[Attach a File?](#)

Type the details of your request here.

- Click on the **Permission to Enter** checkbox if you give permission for a building & grounds team member to enter your home if you are away. If you do **not** give permission for a team member to enter your home when you are away, do **not** check the **Permission to Enter** checkbox.
Note: Please enter any important information below the check box if necessary. For example, I have a cat. Please do not let her out by accident.

Permission to Enter?

Permission to Enter?

Click **I'm done!** to submit your request into the system. If you have an additional request, click **Add Another** to open a new form.
Note: Please submit **one work request per form**. For each new work request, please complete and submit another form. To check on the status of your request, call the **reception desk** at **717.264.5700**.